Canon

Service Information

COPIER	
⊠HARDWARE	

SOFTWARE

Model: iR2200i/3300i Ref. No.: FF-T01-L5-000033-01

Date: July 1, 2002

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Location: SYSTEM SOFTWARE

Subject: Releasing the iR2200i Series System Software(Ver.05.04) / Language(Ver.05.04) /

RUI(Ver.05.03)

Reason: In iR 2200i-3300i, System Software corresponding to the 14-nation languages in Europe is released.

corresponding languages

fi (Finnish) / sv (Swedish) / no (Norwegian) / da (Danish) / nl (Dutch) /

es (Spanish) / pt (Portuguese) / cs (Czech) / hu (Hungarian) pl / (Polish) /

sl (Slovenian) / ru (Russian) / et (Estonian) / el (Greek)

jp (Japanese) / en (English) / fr (French) / de(German) / it (Italian)

System CD-ROM

FY9-4144-000: System Software v05.04 for Copier Model/PSPCL Model

<History of Updates>

Our letter #		Versio	n No.		
/ System CD-ROM Parts No.	System	Language	Boot ROM	RUI	Modifications
FF-T01-L5-000033-01 / FY9-4144-000	5.04	5.04	9.28	5.03 (JEFI GS)	Support of 14 European Languages

02-OIPQA4-C0040 / FY9-4138-002	5.04	5.04	9.28	5.03	1) Improvement in quality of image 2) Correcting a faults of job history at the time of Remote Reception. 3) Correcting displacement of print on double-sided prints. 4) Correcting a fault; 2mm unfilled space is added by 600dpi A3 facsimile transmission. 5) Correcting a fault; i.e., in a TokenRing environment. 6) Correcting faults caused by combination of the following: FileMaker Pro v.5.5 + PS driver 7) Correcting faults associated with E355 (wrongly indicated as E355) 8) Correcting faults in relation to the failure to obtain network information from NetSpot 9) Correction of the fault displayed as ECM in a activity report in case of G3 / ECM un-deciding at the time of a dept. management setup. 10) Solving needs for selection of paper for the manual feed tray (from C Sales) 11) The special character is corresponded to a file address password input. 12) Dealing with faults reported from the filed about the counter PCB 13) A pin code will be able to be inputted by fax address change. 14) Improvement in quality of image
02-OIPQA4-C0017 / FY9-4138-001	3.01	3.01 (en/ja) 3.02 (de/fr/it)	8.27	3.02	120V Model 1.Providing support for FIG. 2.Making changes to the specifications. (restrictions on FAX transmission of non-600dpi images from the user box)
02-OIPQA4-C0017 / FY9-4138-000	1.64	1.64 (en/ja)	8.27	1.61 (en/ja)	Acquiring production approval for the 120V PS/PCL model.

Details: The changes, including version changes, made in each model of the iR2200i up to the release of v5.04, are as follows:

1. Changes Made When Upgrading Language v5.04

No.	Item	Description
1	Support of 14 European Languages	Support of 14 European Languages

2. Changes Made When Upgrading RUI v5.03

No.	Item	Description
1	The release of the Spanish version.	In addition to Japanese, English, French, Italian and German, [finishing / a release / already], Spanish is released.

3. Points to Note When Upgrading of System

Item Initialized

The system is upgraded by overwriting. All settings (for user mode, service mode) will remain intact, and no item will be initialized.

The version of the Service Support Tool used for the upgrading is v1.32 or later(The newest version:v1.51)

Limitations:

1. Forgone Specifications

The following exist as forgone specifications:

No.	Items	Description			
A-1	Centronics Interface and Bi- Directional Data Communication	When an appreciable number of jobs are sent by a client PC to the iR2200i, loss of jobs occurs under the following conditions: the client PC is running Widows NT4.0, the port of the Centronics interface is set to "bi-directional," and the iR2200i is in sleep mode or paper runs out. (All jobs after the error will be lost.)			
		[Prevention];			
		Set the port of the Centronics interface to "not bi-directional" when setting the properties of the printer driver.			
		[Measures];			
		An instructions sheet will be included with the User's Manual.			
A-2	JBIG Viewer for Mac	Files stored in JBIG format to a client using JBIG Viewer cannot be printed from a Mac machine.			
A-3	#899 (end in transmission job history)	The history of transmission jobs indicates '#899' (e-mail, i-FAX, Canon FTP transmission). The code can mistakenly be interpreted as failure of transmission, although it actually means that "e-mail or i-FAX transmission has ended. However, the use of multiple servers makes it no possible to ensure that the recipient has received it." Measure			
		Weasure			
		The manual contains a description to this effect, and it has been decided that it will be left as it is so that the user will realize the importance of ensuring that the recipient actually has received mail/fax.			

2. Running Change

There is no item designated for running change.

Version Configuration

The operating guarantee of the iR2200i System v5.04 is undertaken for the following combinations:

iR2200i(System v5.04) Software version

System	Language	Boot ROM	RUI	R -CON	DC -CON	DADF -H1	Fin-J1	Fin -G1	PUNCH	FAX
5.04	5.04	9.28 8.27	5.03	7.01	10.01 9.02	6.01	1.05	5.01 4.06	5.01 3.02	31.02(for USA) 18.08(for Europe /Other regions)

Note: The above-mentioned underline portion shows the version which corresponded this time.

No change has been made to other firmware, and each combination of versions is guaranteed for operation.

The notations in italics in the table indicate versions for which upward compatibility has been verified.

The versions of the user software that are compatible with the new system version are as follows:

User Software

	Version
PCL5e Printer Driver for Windows	V5.30
PCL6 Printer Driver for Windows	V3.30
PS3 Printer Driver for Windows	V1.31
NetSpot	V3.3.1
NetSpot Job Monitor	V2.40
JBIG Image Viewer for Windows	V1.20
JBIG Image Viewer for Macintosh	V1.10
Canon LPR	V1.31E
Canon Device Status Extension	V1.10
Network ScanGear	V1.40
Canon NDPS Gateway	V1.10

Releasing System CD-ROM in the Future:

There is no schedule of release of System CD-ROM

Service Parts:

Since it is the individual correspondence version, there is no service part setup.

Affected Machines:

Since it is the individual correspondence version, it does not supply to a factory.